

Everything we need to get you live

A single checklist of the information, documents and data we collect to stand up your Authorise workspace — what each item is for, what format to send it in, and what is genuinely optional.

Authorise takes over the mechanical half of indirect tax — reading your invoices and customs entries, building the return, watching every filing deadline. To do that accurately from day one, we need your registrations, your people, and enough history to reconcile against.

Most of this is a one-off. Work through it in the order below; nothing here should take more than an afternoon to assemble.

5 setup steps in the app	5 certificates we must hold	24–48h to account approval	12 mo of history we ask for
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THE SEQUENCE

How onboarding runs

Steps 1–5 are the guided setup inside Authorise. Steps 6–8 are the data work we do together once your workspace is approved.

01	Kickoff call — 30 minutes	US & YOU
	We map your entities, the jurisdictions you file in, roughly how many documents a month you handle, and who owns the return. Nothing to prepare.	
02	Business information	YOU
	You create the workspace and enter your legal identity — section A below.	
03	Jurisdictions & documents	YOU
	For each country you file in: registration numbers, industry, addresses, and the certificates that prove them — sections B and C.	
04	Team setup	YOU
	Invite your colleagues and assign roles — section D.	
05	Review & approval	US
	You submit; we check the registrations against the certificates and approve. Expect a decision within 24–48 business hours. We come back to you directly if anything does not reconcile.	
06	Historical load	US & YOU
	We import your transaction history and contacts, and set your opening VAT position — section E. This is the step that decides whether your first return foots.	
07	Document backfill	YOU
	You send a representative batch of invoices, credit notes and customs entries; we run them through extraction and show you the output line by line — section F.	

We build one return alongside your existing process and reconcile the two, line by line. Once they agree, you file from Authorise.

SECTION A

Company & legal identity

Entered once, at the top of setup. Use the name exactly as it appears on your registration certificate — a mismatch here is the most common reason an application comes back to us.

A-01	Registered legal name Must match your business registration certificate character for character. Appears on every return and export.	REQUIRED
A-02	Trading name If you trade under a different name. Used on invoices and in the app header.	OPTIONAL
A-03	Business type Limited company, partnership, sole trader or LLP.	REQUIRED
A-04	Registered address Street, city, state or province, postal code, country. Recorded per jurisdiction, so give us each one if you are registered in more than one place.	REQUIRED
A-05	Primary contact Email and phone for the person who owns the tax relationship, plus your website if you have one.	REQUIRED
A-06	Company logo Branded onto your invoices, VAT return exports and client-facing PDFs. Square, transparent background works best. PNG or JPG · max 2 MB	RECOMMENDED

SECTION B

Tax registrations — one set per jurisdiction

Repeat this block for every country you file in, and tell us which one is your default. Authorise supports multi-jurisdiction filing, and your registration details drive both the rate applied and the deadlines we watch.

B-01	Jurisdictions you file in And which is your default — new transactions land there unless told otherwise.	REQUIRED
B-02	Tax Identification Number (TIN) Your core tax number in that jurisdiction.	REQUIRED
B-03	Business Licence Number (BLN) Where the jurisdiction issues one. Drives business licence filing reminders.	REQUIRED
B-04	VAT registration number (VAT-TIN) Printed on your returns and matched against the VAT numbers on supplier invoices.	REQUIRED

B-05	Registration date The date you were registered for VAT in that jurisdiction. Bounds the earliest period we can file.	REQUIRED
B-06	Expiry dates For the business licence, tax ID and VAT-TIN. We alert you before each one lapses, so an expired licence never quietly blocks a filing.	REQUIRED
B-07	Industry or sector Set per jurisdiction, because it determines your default VAT rate. Tell us if you operate across more than one sector — tourism and retail, say — and we will configure the rates separately.	REQUIRED
B-08	Filing frequency and period end Monthly or quarterly, and the first period you want Authorise to produce.	REQUIRED
B-09	Accounting basis Accrual or cash. Cash-basis returns recognise VAT on payment, which changes what lands in each period.	REQUIRED
B-10	VAT group structure Only if you file as a group: the member entities, which one is the representative, and whether you want intercompany supplies eliminated from the group return.	IF APPLICABLE

Filing as a group? Send us the full member list up front rather than adding entities later. Group returns net the members together, and adding an entity mid-cycle means restating periods already filed.

SECTION C

Certificates to upload

Uploaded directly in the app during step 3, one per jurisdiction. We check each one against the numbers you entered in section B before approving the account.

Accepted: PDF, JPG, PNG, DOC, DOCX · up to 10 MB per file

C-01	Business registration certificate The official incorporation or registration document from the registry.	REQUIRED
C-02	Tax registration certificate Evidencing the TIN in B-02.	REQUIRED
C-03	VAT registration certificate Evidencing the VAT-TIN in B-04. Also the source we use to confirm your effective registration date.	REQUIRED
C-04	Bank statements — last 3 months Used for verification and, where you file on a cash basis, to reconcile payment dates.	REQUIRED
C-05	Director identification Passport or driver's licence for each director on the registration.	REQUIRED
C-06	Memorandum & articles of association Helps us confirm group structure and signing authority.	OPTIONAL
C-07	Professional indemnity insurance If you are a regulated firm filing on behalf of clients.	OPTIONAL

SECTION D

People & access

Send us full name, work email and role for everyone who needs access. Invitations go out by email; each person sets their own password. You can add and remove people yourself at any time.

Admin	Full access to every feature and to organisation settings, including billing and team management.
Finance Lead	Manages financial data, reports and VAT returns. The role that approves and submits a return.
Accountant	Views and manages transactions and financial reports. Day-to-day processing.
Viewer	Read-only access to data and reports. Useful for auditors and external advisers.

D-01	User list with roles Name, work email, role. At least one Admin.	REQUIRED
D-02	Who approves and submits the return Named individually. Nothing is filed without their sign-off, and the approval is recorded in the audit trail.	REQUIRED
D-03	Invoice approvers If you plan to raise invoices from Authorise, tell us who reviews them and in what order.	IF APPLICABLE
D-04	Email domain for auto-join So colleagues on your domain can be recognised rather than invited one at a time.	OPTIONAL

SECTION E

Opening position & history

This is the section that decides whether your first Authorise return agrees with your last manual one. It is worth getting exactly right, and we will help you assemble it on the call.

E-01	Your last filed VAT return A copy of the filed form and the period it covers. We reconcile our first output against it line by line. PDF	REQUIRED
E-02	VAT credit carried forward Any credit balance brought forward from the prior period. If this is missed, every subsequent return is out by that amount — it does not self-correct.	REQUIRED
E-03	Transaction history — 12 months Straight export from your accounting system. Dates, counterparty, description, net, VAT, gross, and whichever tax code you use. CSV or XLSX	REQUIRED
E-04	A sample file and column notes Send one small extract first with a note on what each column means. We build a reusable mapping template from it, so every later import is one click.	REQUIRED

E-05	Open invoices, with amounts already paid Include partial payments. Without them, settled invoices import looking unpaid and your receivables report will be wrong on day one. CSV or XLSX	REQUIRED
E-06	Customer & supplier list, with TINs Names, tax numbers and addresses. TINs are what let us match extracted documents to the right counter-party and identify intercompany trade automatically. CSV or XLSX	REQUIRED
E-07	Chart of accounts & expense categories With your current mapping to VAT treatment. We mirror it so your reports stay comparable to what your team already reads.	RECOMMENDED
E-08	Special VAT treatments you rely on Exempt supplies, zero-rating, reduced rates, import waivers, partial exemption methods, any ruling or concession you hold. Send the correspondence if you have it.	IF APPLICABLE

SECTION F

Documents for us to process

Autherise reads your source documents and turns them into posted transactions, so what you send here becomes your return. Start with one representative month covering every document type you handle — that is enough for us to tune extraction before the full backfill.

F-01	Sales invoices Output VAT. Native PDFs read most accurately; scans are fine and go through OCR.	REQUIRED
F-02	Purchase & supplier invoices Input VAT. Include the ones where VAT is stated as a separate line and the ones where it is not — we handle both differently.	REQUIRED
F-03	Credit and debit notes Send them with the invoices they reverse, or at least the referenced invoice numbers. Issued and received notes route to different lines of the return.	REQUIRED
F-04	Customs declarations and entries If you import. The full entry, including any second or continuation pages, so the declared value and duty are complete.	IF APPLICABLE
F-05	Broker, freight & clearing invoices Send them alongside the declaration they relate to. Brokerage fees and the import VAT on the entry are two separate claims, and pairing them up front stops them being double-counted.	IF APPLICABLE
F-06	Any waivers or exemptions granted Where VAT was waived on an import, we need to know — so we never claim back tax you did not actually pay.	IF APPLICABLE

How to send them. Drag files or whole folders into the app, or forward them to the private Autherise inbox we issue you — a real email address you can set as a rule in your mail client, so supplier invoices arrive on their own. One document per file is ideal; multi-document PDFs and ZIPs work too.

SECTION G

Connections & extras

None of this blocks go-live. It is what makes Authorise stop being a thing you upload to and start being a thing that keeps itself current.

G-01	Accounting system Name and version, plus read access or a scheduled export. Removes the manual CSV step entirely.	OPTIONAL
G-02	Mail forwarding rule Point your accounts-payable mailbox at your Authorise inbox and supplier invoices process themselves on arrival.	RECOMMENDED
G-03	Existing document archive A shared drive or folder tree we can seed your Vault from, so historical documents are searchable next to new ones.	OPTIONAL
G-04	Export branding Logo, brand colours and any footer text you need on outgoing documents and return exports.	OPTIONAL
G-05	Filing deadlines you already track Business licence renewals, annual returns, anything else with a date. We will watch them alongside the VAT deadlines.	OPTIONAL

DELIVERY

How to send it to us

Three routes, depending on what you are sending.

PREFERRED

Upload inside Authorise

Once your workspace exists, everything in sections A–D goes in through guided setup and everything in F goes to the Vault. Files land against the right entity and jurisdiction automatically, and stay encrypted at rest.

BULK DATA

Send section E to your onboarding lead

Spreadsheets and prior returns are easier to review together before import. Send the sample file first — we would rather fix a mapping on 20 rows than on 20,000.

ANYTHING ELSE

sdavis@autherise.com

Questions on any line item in this document, or if something here does not map cleanly onto how your business actually works. That is worth a conversation, not a guess.

The six things that hold up a go-live

- **Legal name doesn't match the certificate.** Even a missing "Ltd" sends the application back.
- **No VAT credit brought forward.** Every return after it is wrong by that amount, permanently.
- **Invoice history without amounts paid.** Settled invoices import as unpaid.
- **Supplier list without TINs.** Documents cannot be matched to counterparties, and intercompany trade goes undetected.
- **Nobody named as the approver.** Returns are built but cannot be submitted.
- **Certificates expiring inside 30 days.** Renew first, then upload — we will only have to ask again.

BEFORE YOU BEGIN

Quick checklist

Print this page and work down the list. Everything marked required above must be in place before your first return.

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- ☐ Legal name, business type and registered address confirmed against the certificate
-
- ☐ TIN, BLN and VAT-TIN gathered for every jurisdiction, with expiry dates
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- ☐ Five required certificates scanned, under 10 MB each
-
- ☐ Industry confirmed per jurisdiction, so your default rate is right
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- ☐ Filing frequency, period end and accounting basis decided
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- ☐ User list with roles, and one named return approver
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- ☐ Last filed return and the VAT credit carried forward
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- ☐ Twelve months of transactions exported, plus a small sample file
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- ☐ Open invoices exported with amounts already paid included
-
- ☐ Customer and supplier list with tax numbers
-
- ☐ One representative month of source documents ready to send
-
- ☐ Group structure and representative entity confirmed, if you file as a group
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